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Date: 3 March 2026

Professor Helen Papadaki
School of Medicine
University of Crete
Residential area of Voutes
Heraklion 71003
Greece

Our reference:	GRE-33	Your reference:
Notre référence:		Votre référence:
Unser Zeichen:		Ihr Zeichen:
См. наш номер:		На Ваш номер:

Dear Professor Papadaki,

I am pleased to inform you that WHO has designated the School of Medicine, University of Crete as the WHO Collaborating Centre on Quality of Care and People-Centered Health Policies under WHO's reference number GRE-33. As previously agreed, yourself and Professor Christos Lionis will act as Heads of the Centre. Should there be any change in the future, please inform WHO without delay.

The agreed terms of reference and workplan of the Centre are attached. We wish to emphasize that institutions designated as WHO collaborating centres are expected to implement the agreed workplan in a timely manner and to the highest possible standard of quality. Any issue that may affect the implementation of the agreed workplan should be brought to the attention of the WHO responsible officer, Dr Valter Bruno RIBEIRO FONSECA, email [fonsecav@who.int](mailto:fonseca@who.int). For information on administrative matters, please visit the WHO website: <http://www.who.int/collaboratingcentres/information/en/>.

We also wish to emphasize that institutions designated as WHO collaborating centres must comply with the attached *Terms and Conditions for WHO collaborating centres*. Please note that the WHO name and emblem may only be used by a WHO collaborating centre as described in the terms and conditions. On the anniversary of the designation date, institutions designated as WHO collaborating centres must complete a short online progress report. Details will be sent to the email address of the Heads of the Centre specified in the designation form.

The designation as a WHO collaborating centre will be effective for a period of four years, as from 25 February 2026 and will automatically end on 24 February 2030 unless redesignation has been approved by WHO before that date. During the period of designation, either party may revoke the designation at any time by giving three months' advance notice in writing.

I look forward to our successful collaboration.

Yours sincerely,

Dr Hans Henri P. Kluge
Regional Director

Encls:

1. Redesignation form, which includes the Terms of Reference and Workplan.
2. Terms and conditions for WHO Collaborating Centres.

Copy for information to:

Mr Georgios Kafetzis, Head, International Relations Directorate, Ministry of Health, 17, Aristotelous Street, Athens 10433, Greece.